SUMMARY

At the time, the Northwestern Memorial Hospital capital project was the largest privately funded construction project in the state of Illinois and one of the largest healthcare construction projects in the country. It involved more than 2 million sq ft and 5,000 rooms with a total budget in excess of $600 million.

CHALLENGE

When Spinnaker was called in, the Northwestern Memorial capital project was six to nine months behind schedule. The client needed a partner it could trust to help them out of a difficult situation and get the project back on track. It was looking for a team that would hit the ground running, help to manage the complexity associated with multiple overlapping workstreams, and collaborate with others to solve problems quickly - while maintaining a keen focus on the end goal.

APPROACH

Spinnaker brought the right combination of people, processes and technology to assist with a variety of supply chain-related activities critical to a successful transition into the new facility. The team’s creativity, flexibility and attention to detail were only matched by their dedication to customer satisfaction.

Program responsibilities included implementing the logistical move, administering the warehouse/mover contract, managing the dock and receiving functions at the new facility, and coordinating equipment delivery with both the construction and move schedule. In addition, the team coordinated the design and installation of numerous blocks of rooms that had been design-deferred due to specific configuration details.
Spinnaker is a global leader in supply chain consulting and execution services. We deliver supply chain excellence with world-class people, processes, technology and operational know-how.

Founded in 2002, Spinnaker operates on two guiding principles – measure our success by our client’s accomplishments and treat every situation with honesty and integrity. It’s from these guiding principles that Spinnaker has been able to achieve tremendous growth.

Spinnaker has worked with entrepreneurial start-ups to Fortune 100 enterprises in industries such as Energy/Oil & Gas, Consumer Products & Retail, High Tech & Semiconductor, Industrial Manufacturing, Medical & Pharmaceutical, and Telecommunications. We combine our vast supply chain and business process knowledge with industry best practices to deliver solutions that drive tangible results for our clients.

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needed to support diagnostic imaging, cardiac catheterization, and radiation therapy. These complex tasks encompassed the following set of Transition and Value added services:

- Project management (including Comprehensive planning to minimize risk potential for business disruption)
- Procurement services (including expenditure analysis, strategic sourcing, etc )
- Interior fit-out (Including architectural / engineering compatibility with furniture, fixture, and equipment [FF&E] requirements)
- Logistics (including sequencing and staging of all product deliveries and installations)
- Asset tracking (including location reporting and migration via bar-code technology)

RESULTS

Working effectively with the client and all related participants, the Spinnaker team was able to make up the time deficit and deliver the project on time and on budget. “We pulled off a project that they thought was going to fail…” said Dan Henderson, chief consultant for the program. During the course of the move, the team expedited the delivery of nearly 80,000 items valued in excess of $60 million - scheduling more than 1,500 trucks.